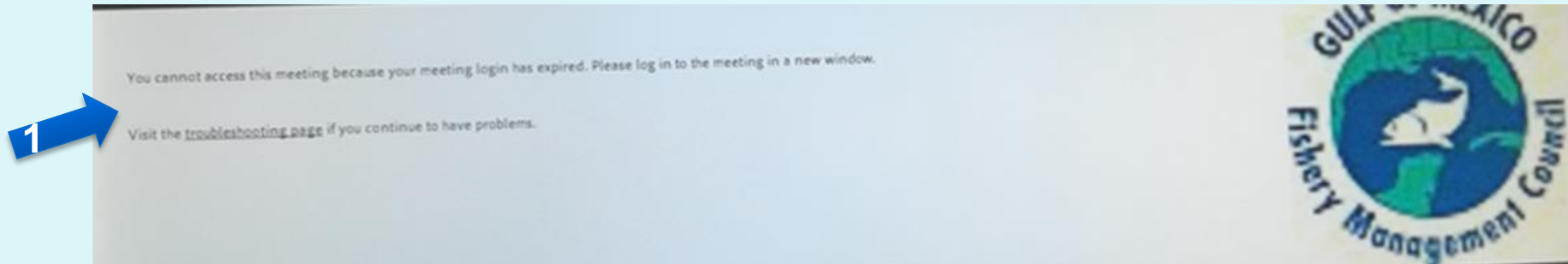


# Help!: Adobe Connect won't open



1. Message received: *You cannot access the meeting because your meeting login has expired. Visit the troubleshooting page if you continue to have problems.* (This is most commonly caused by a bad browser cache)
2. Clear your browser's cache: <https://clear-my-cache.com/en/windows.html>  
After doing this close all browser windows. You can also try using a different browser or an incognito window (Chrome) if you don't want to clear the cache.
3. Open a browser and type the meeting URL into the browser:  
[gulfcouncil.adobeconnect.com/council/](https://gulfcouncil.adobeconnect.com/council/)

# Additional Help is Available

If you have trouble joining the meeting, require assistance, or have questions, contact:

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