



Telematics Tech Support Manager



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Faria Beede FB ETERM-C Bulletin

As many of you are aware, Faria Beede has incurred significant hardware failures regarding the FB ETERM-C that was developed and deployed for the SEFHIER Vessel Monitoring Program. These failures have caused the device to lose the ability to connect to cellular networks and transmit position data and required Declarations and Catch Reports. Despite our best efforts working with the manufacturer to remedy the situation, nothing has resulted in a permanent fix. Because of this, we have decided to remove our FB ETERM-C from service.

As of July 1, 2022 Woods Hole Group (CLS) acquired all of the VMS business from Faria Beede. Faria Beede and Woods Hole Group have worked out a solution and will provide all FB ETERM-C customers with a working solution that is compliant with all NOAA regulations. To that end Woods Hole Group has agreed to send a Type Approved NEMO device to each of the Faria Beede customers at **no cost**. (Learn more about the NEMO here: <https://get.fisheries.groupcls.com/nemo/>)

Woods Hole Group has also agreed to honor the balance of all existing airtime service plans from your purchase of the FB ETERM-C. Your existing service will be transferred to your new NEMO device.

Woods Hole Group will begin shipping replacement devices to each customer beginning the week of September 5, 2022. All of the registration and activation instructions will be provided with your new device.

You must keep your current ETERM-C powered up until you have received/registered/activated your new NEMO device. Despite the lack of cellular communication, the ETERM-C is still logging position data as well as any forms you have sent in the past or will send prior to receiving your NEMO device. Once you have registered and activated the NEMO device you MUST return the ETERM-C to your dealer. Your Dealer will return the ETERM-C to Faria Beede so that the device can be connected to a cellular network and all of your data will be recovered and forwarded on to NOAA. This is important to keep you in compliance as NOAA will be reviewing all the stored records once they are received. (NOTE: This will only be possible if the device has maintained power).

If you have any questions regarding this bulletin I have provided my contact information below. You can also submit any questions to techsupport@fariabeede.com or support@woodsholegroup.com.

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